

GPF TENDER ENQUIRY RESPONSE

RFP/05/01/25 - SUPPORT AND MAINTENANCE OF LOAN MANAGEMENT AND LOAN APPLICATION SYSTEMS OF THIRTY-SIX (36) MONTHS

QUESTIONS	ANSWERS
Do you as GPF own the software or do you have a licence to use it from elsewhere?	GPF does not own the licence.
Is the current partner the ones developing the Margil software or the portion of the software?	The Margil software is an off the shelf system and only the OEM has development rights on it.
What are the requirements to become a partner?	No specific requirement , follow process as indicated on the bid document
Do we reach out to Margil to get a partner letter. Please provide the contact details of who we need to speak to.	Yes , you need to reach out to Margill . Their website is attached on the tender documents and the support email and contract is on their website as well Please see their website for convenience. https://www.margill.com/en/loan-servicing-software/
The system is currently hosted in Azure. Could we host the application in our own environment to have access to schedule the backups and restores, security patches etc.	Correct , it is up to the winning bidder how they want to configure the environment . Our requirement is that it must be cloud based and easily accessible on all platforms.
The requirements mention that we would need to do Bug fixes and enhancements and further develop functionality meaning that we would need access to the source code.	The source code is not available for LMS because it is an out of shelf system, hence a partnership with OEM is key, however we do have the source code for the LAS system.
Would that be provided by the OEM? It also states that the OEM is the only ones that can do development, so not clear on what is required by the Service provider.	The last point refers to LMS , the OEM is the one responsible for any further system development through their appointed partner.