

QUESTIONS AND ANSWERS

RFP0013/2021 TERMS OF REFERENCE FOR SUPPLYING, CONFIGURING, AND IMPLEMENTATION OF AN INTEGRATED LOAN MANAGEMENT SYSTEM FOR A PERIOD OF 36 MONTHS

1	3. Scope	3.2.1 Back Office	3. Exit Strategies 4. Conversion to Equity 5. Dividend	Can you please elaborate this requirement.	These are other financial instruments which may occur should the GPF choose to implement a particular exit strategy (from the debt) which potentially could result in the following financial structures such as; -Equity and Dividends.
2	Section 11	11.4 Stage 3: Technical/Functionality compliance/ b.PROJECT TECHNICAL TEAM SET-SKILLS	Qualifications with certification older than 3 months as at closing date of the tender without a date stamp will not be considered.	Need more clarity on this requirement as 1) The certifications might have been done at an earlier stage	The certification or validity that will be taken into account is the certification date of the qualification or

				<p>as the seniority grows. 2) some certificates which are required have a validity or some don't state any validity. Hence request that these be considered and 3 month clause be removed.</p>	<p>certificate. Kindly ensure that the date is not older than 3 months after closing.</p>
3	Section 11	11.4 Stage 3: Technical/Functionality compliance	Experience in ERP/CRM	<p>Need more clarity as we specialize in lending domain and the requirement is also revolving around Loan management, so will experience in Loan management product be considered or is there any</p>	<p>Experience in Loan management will be considered but the bidder must understand that there is an element of CRM (user/client portal) and ERP (business processes workflow) in our requirement.</p>

				additional relevant experience required	
4	General	General	Number of users	Can you provide the number of users which shall access the system	35 internal users (responsible for the administration and management of the system), but everyone from external can access the application portal and apply for loans.
5	General	General	Migration	Can you please state if all the historical data of the inactive loans shall also be migrated or not. If yes, what would be the	No historical data of the inactive loans will be required to be migrated.

				total volumes of migration.	
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